Arqiva Environmental Sustainability Policy

Arqiva commits to:

- Meeting, and where appropriate, exceeding the requirements of environmental legislation and policies.
- Identifying our environmental risks and developing strategic and operational plans to mitigate them.
- Assessing the impact of climate change and the steps to be taken by the business to reduce these impacts.
- Decarbonising our business to net zero target by 2040, with an interim target of 2031 for scopes 1 and 2 emissions.
- Ensuring the prevention of environmental pollution and nuisance and instigating a suitable emergency response to incidents to minimise the impact to the environment and human health.
- Reducing our consumption of energy, water and other materials; where reductions cannot be made seeking sustainable alternatives such as sourcing renewable energy.
- Seeking ways to protect and enhance nature in the areas where we work to prevent biodiversity loss.
- Ensuring our products and services are designed, operated and maintained to minimise energy consumption and waste generated during their lifecycle; repurposing, reusing or recycling waste materials where possible.
- Collaborating with suppliers to reduce the environmental sustainability impact of provided goods and services.
- Providing colleagues with training, skills, knowledge and resources to support delivery of our environmental sustainability goals and ambitions ensuring environmental sustainability is embedded into business decision making.
- Setting and monitoring performance targets and objectives to improve our environmental sustainability performance.
- Ensuring continual improvement of our environmental performance, through the maintenance of our Environmental Management System in line with ISO 14001.

Scope: The Arqiva Executive Committee have overall responsibility for Environmental Management across Arqiva's activities, products and services.

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Our Environmental Sustainability Policy applies to our colleagues and those who work on behalf of any Arqiva business.

Arqiva plays a critical role in the everyday lives of millions of households. It is important that we operate our business and deliver services in a sustainable way, especially given the environmental and social challenges we face as a society. Everyone at Arqiva has a role to play individually and collectively. This policy sets out the behaviours and values we expect from our colleagues and suppliers to support our commitment to protect and enhance the environment by minimising the impact of our activities, products and services.

Shuja Khan, CEO May 2025

ENV-PY-001.0

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